# **1 Feature Name Change Appointment Details**

## ***1.1 Feature Process Flow / Use Case Model***

## ***1.2 Use Case(s)***

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| **Use Case ID:** | 7.3.14 | | | |
| **Use Case Name:** | Change an appointment details | | | |
| **Created By:** | Ben Hanna | | **Last Updated By:** | Ben Hanna |
| **Date Created:** | 2018-09-15 | | **Last Revision Date:** | 2018-11-02 |
| **Actors:** | | Pet Receptionist | | |
| **Description:** | | An appointment details need to be changed | | |
| **Trigger:** | | User selects to change appointment details. | | |
| **Preconditions:** | | 1. At least 1 appointment must be in system for the Customer or dependent. 2. The assumptions are true. | | |
| **Postconditions:** | | 1. Pet’s appointment details have been updated | | |
| **Normal Flow:** | | 1. User selects the Customer that the appointment is to be edited. 2. User selects the appointment they wish to edit the details of. 3. User edits the appointment. 4. User clicks Confirm. 5. The appointment as changed is saved. 6. The interface returns to the screen where it was selected to edit an appointment. | | |
| **Alternative Flows:** | | 4a. User clicks Cancel.   1. User is asked to confirm they wish to not save the edited appointment. 2. User clicks Yes. 3. System goes to the page where they selected to edit appointment details.   4b. User clicks Cancel.   1. User is asked to confirm they wish to not save the edited appointment. 2. User clicks Continue Editing. 3. User continues in Normal Flow Step 3.   4b. User clicks Cancel.   1. User is asked to confirm they wish to not save the edited appointment. 2. User clicks Save and Quit. 3. User continues in Normal Flow Step 5. | | |
| **Exceptions:** | | 4a. Program can’t access appointments server.  1. Throw error message  2. Return to step 1. | | |
| **Includes:** | | 7.2.14 Look at appointment book (personal) (GROOM)  7.2.15 Look at appointment book (personal) (VET)  7.2.16 Details for appointment book (GROOM)  7.2.17 Details for appointment book (VET)  Scheduling system, | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | User is logged in. User has permissions. Customer has appointment already in the schedule. | | |
| **Notes and Issues:** | | N/A | | |
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